



24/7 MANAGED SECURITY SERVICES

Security Administration – Virus/SPAM protection

Protecting your enterprise from cyber-threats requires 24/7 vigilance using advanced security mechanisms and methods. Effective security monitoring is a very demanding task, regardless size of your organization, and requires advanced technology, skilled security specialists and scalable processes. Secode's Managed Security Services protects your business from intrusions, frauds, down-time, loss of money and provides you with continuous control, expertise and damage prevention.

The challenges that the Virus and SPAM protection service address:

- Filters virus-infected e-mails
- Continuously updates anti-virus definition files.
- Filtering out SPAM-related traffic.

As the need for rapid communication and correspondence has grown, the use of e-mail has increased exponentially in recent years. The increased use of e-mail includes new risks, such as e-mail viruses. One of the difficulties of monitoring e-mails is that a virus could spread across the entire Internet in one day, meaning that the antivirus system needs constant updates. Together with the increase in popularity of e-mail as a means of communication, there has also been a large increase in the amount of junk mail, a.k.a. spam. Spam has become a growing problem since it fills users' mailboxes with unwanted advertisements that consume the resources of e-mail systems and users. E-mail system administrators also face problems such as when senders of spam use incorrectly configured or vulnerable e-mail systems to forward e-mails. The sender conceals his or her identity in this way behind others' e-mail systems and thereby avoids getting caught. This can result in the affected organization being blacklisted and then having difficulties sending e-mails outside the organization.

The service provides:

- Hardware and software for anti-virus systems and spam protection including updates.
- Protection from dangerous e-mail messages sent to or from the company.
- Customized filter for spam-related e-mail.
- Round-the-clock monitoring of the incoming system.
- Implementation of changes to incoming systems at the request of the customer with complete history.
- Freeing up of internal resources.
- Support for fulfilling standard requirements, SOX, PCI, etc.
- Well-defined content in service – specified in the SLA.

Reporting

Secode's Virus/SPAM protection service includes monthly summary reports containing all events during the period.

Result

With this service Secode ensures that incoming and outgoing e-mails are virus-free and significantly reduces the amount of spam related e-mails. The customer receives continuous, 24/7, real time protection with immediate access to specialists.

Secode is the leading Digital Security Company in the Northern Europe. The vision is that the Internet and IT shall be secure for business, transactions and information exchange. The Company offers surveillance and protection services (24/7 Managed Security Services) from two Security Operations Centres in Gothenburg and Arendal. In combination with Secode Security Consulting, companies and organizations gain increased insight, competence and thereby control over their operations from a complete IT security perspective. Secode today has customers within all industries. Find more information on www.secode.com

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