



24/7 MANAGED SECURITY SERVICES

Security Administration

Protecting your enterprise from cyber-threats requires 24/7 vigilance using advanced security mechanisms and methods. Effective security monitoring is a very demanding task, regardless size of your organization, and requires advanced technology, skilled security specialists and scalable processes. Secode's Managed Security Services protects your business from intrusions, frauds, down-time, loss of money and provides you with continuous control, expertise and damage prevention.

The challenges that the Security Administration service address:

- Monitoring the configuration of the security system through well defined processes.
- Continuous monitoring of mission-critical security systems and VPN connections.
- Trend analysis for future modeling.

Offering access from satellite offices and home offices is often seen as a given today, but the risks associated with these are in many cases both high and unintentional. High demand for accessibility, combined with a constantly changing set of threats, is in many cases a great challenge for companies and organizations with mission-critical IT systems. The demand for security systems is increasing and thereby also the complexity. In order to achieve and maintain the desired level of security, changes must be implemented and documented in a structured manner. Securely and continuously administering and monitoring firewalls, VPN connections and other security products cost-effectively is a growing challenge.

The service provides:

- Access to experienced and qualified personnel for continuous administration of the protective systems.
- Monitored change process, traceability in configuration changes and documented history.
- 24/7 monitoring of the security functions.
- Adjustment and upgrading of the technical platform.
- Reduced risk of security incidents and reduced load of internal resources.
- Support for fulfilling standard requirements, SOX, PCI, etc. and clear commitments through the SLA (Service Level Agreement).

Reporting

Secode's VPN and firewall service includes deviation reports provided within four hours of Secode having identified a change request, problem or incident and monthly summary reports containing all deviation reports provided during the period (12 per year).

Result

Secode's Security Administration service secures the customer's mission-critical security systems. The customer receives a cost-effective continuous, 24/7, real time protection with immediate access to specialists.